

30 March 2026

South Sudan Juba

**RE: Response to Allegation of Misconduct (Sexual Harassment) and Investigation Process**

Dear WFP Management,

We acknowledge receipt of your notification regarding the serious allegation of sexual harassment involving one of our employees assigned to your operations in WFP.

Please be assured that we treat all such matters with the utmost seriousness. Our company maintains a strict zero-tolerance policy toward any form of harassment or misconduct. We are committed to ensuring a safe, respectful, and professional working environment for all employees and partners.

In response to this allegation, we have initiated a formal investigation process, which will be conducted in a prompt, thorough, and impartial manner.

We will keep you informed of the progress and outcome of the investigation, within the bounds of confidentiality and applicable legal considerations.

We appreciate your cooperation and trust as we address this matter with the seriousness and diligence it requires. Please do not hesitate to contact us should you have any additional information or concerns.

Yours sincerely,  
Jeff Mulenga  
Operations Director